



# ZMOVE

## ZERO EMISSIONS DELIVERY

[ZMOVE](#) is a Newcastle-based low carbon last mile logistics business focused on:

- Business to business independent retail goods movement.
- Contract deliveries around socially-sensitive campus/street environments.
- Healthcare services.

We're seeking an Operations Manager (25 hrs weekly) to manage and grow the Newcastle operations. Role responsibilities include:

- Recruit, manage and develop team members to consistently demonstrate ZMOVE team values through training/development and performance management.
- Provide team leadership, ensuring that day-to-day rider logistic functions run smoothly (including Health & Safety) and that all customer needs are met.
- Organise the staff roster and payroll as well as recruitment & training of new staff in line with volume of work.
- Identify, pursue and help convert Newcastle sales prospects.
- Work with Directors to review operations performance, improve efficiency and contribute to the expected scaling beyond Newcastle during 2022/3.

We want to hear from individuals who can:

- Demonstrate previous team management and entrepreneurial experience.
- Respect, listen to and learn from our customers.
- Lead for our low carbon, positive logistics approach.
- Be proactive, work independently and has a problem-solving mindset
- Evidence exposure to a delivery, transport or freight environment.
- Already ride a bike and lift, load and unload goods of up to 20kg.
- Be flexible and adaptable with operational needs of the business in terms of hours and days worked and daily duties (including riding and driving)
- Show understanding of cargo bikes (or cargo bike mechanics)

The hourly wage is £15/h, 25 hrs per week permanent contract, with the potential for additional hours and annual bonus payments based on company performance.

Training, induction and uniform provided. ZMOVE are an equal opportunities employer and welcome applications from anyone who can fulfil the role as advertised and will reflect the ethos and diversity of the company and its customers.

Please apply using a C.V. tailored to this role and covering email to [nick@zmove.uk](mailto:nick@zmove.uk) by 9am on Monday July 4th. Interviews will be in Newcastle on Friday July 8th.