



ZERO EMISSIONS DELIVERY

ZMOVE is a start up business that deliver goods by electric powered cargo bikes in Newcastle and Gateshead. We replace polluting car and van journeys to make our city a safer, cleaner more sociable place to live and work.

- Transport of fresh goods from local manufacturing points to business customers
- Medical sample/medicine transport
- Logistics and contract deliveries around pedestrianised and socially-sensitive campus/street environments.
- Last mile parcel distribution for established carriers.

ZMOVE are looking for delivery riders to help us grow.

We need people who are great at dealing with customers, reliable and very comfortable riding a bike - including in city centre traffic. We value a positive attitude over formal experience or qualifications. If you have the right attitude and know you could do the job well, we'd love to hear from you. Initially we're offering zero-hours contracts so this position will suit someone looking for flexible work. As we grow and have more guaranteed work we will aim to offer you guaranteed hours if that is something you want

Here's some more information about what a typical day with us will involve:

- You'll use our phone based system to safety check your bike and check out your route for the day.
- You'll ride our electric cargo bikes to pick up goods from our customers, loading and delivering across Newcastle and Gateshead.
- Using your local knowledge of the city and our phone based systems you will navigate to your destinations and log delivery of goods.
- You'll greet customers with a smile, clearly communicating with them and with management if you'll be late or have any unforeseen problems.
- You'll be responsible for cleaning the bike and kit and reporting any problems you encounter.
- You'll be working remotely and with a high level of responsibility for delivering a fantastic service. You will also be support by management and a team of riders that are encouraged to communicate and support each other.

We are also looking for individuals who are:

- Confident cyclists including in busy traffic.
- Comfortable navigating around Newcastle / Gateshead
- Able to safely lift load and unload goods up to 20kg
- Able to stay focused and calm under pressure
- Happy working alone including in rain and cold
- Positive, helpful people that see the value in delivering goods by bike to make our city a cleaner, safer, more sociable place.

The initial hourly wage is £10/h (£19,240 annual gross f.t.e wage pro-rata). Training, induction and uniform will be provided. ZMOVE are an equal opportunities employer and welcome applications from anyone who can fulfil the role as advertised and will reflect the ethos and diversity of the company and its customers.

Please apply sending a short C.V. and a covering email to tom@zmove.uk.

In the covering email you'll need to briefly:

- 1) Introduce yourself and background
- 2) explain why you want the job
- 3) explain why you can do it well